

1340 WLVL  
320 Michigan St.  
P.O. Box 477  
Lockport, NY 14094

DEAR SUPER DIAL-A-DEAL CUSTOMER:

WE VALUE YOU AS A WLVL LISTENER AND WINNING SHOPPER OF DIAL-A-DEAL. TO MAKE DIAL-A-DEAL MORE BENEFICIAL FOR YOU AND OUR ADVERTISERS, WE ASK THAT YOU PLEASE READ AND ADHERE TO THE FOLLOWING GUIDELINES.

ALL D-A-D CERTIFICATES PURCHASED ON SATURDAY MUST BE PICKED UP BY THE FOLLOWING FRIDAY. OFFICE HOURS ARE: **MONDAY Noon-5pm**, TUESDAY-THURSDAY 9am-5pm, AND **FRIDAY 9am-3pm**. CASH, PERSONAL CHECK, OR CREDIT CARDS ARE ACCEPTABLE. IF YOU PREFER TO MAIL YOUR PAYMENT, IT MUST BE RECEIVED NO LATER THAN FRIDAY. PLEASE MAKE CHECK PAYABLE TO "WLVL" AND MAIL TO:

**SUPER DIAL-A-DEAL**

**PO BOX 477**

**LOCKPORT, NY 14095**

THERE IS A \$15.00 CHARGE FOR EACH CHECK RETURNED FOR INSUFFICIENT FUNDS. IF YOUR PURCHASE IS PUT ON A CREDIT CARD, THE CHARGE ON YOUR STATEMENT WILL BE UNDER CULVER COMMUNICATIONS.

YOU WILL NOT BE RE-ISSUED A NEW CERTIFICATE OR GIVEN A REFUND IF YOUR CERTIFICATES BECOME LOST. D-A-D CERTIFICATES ARE VALID FOR **30 DAYS**, UNLESS OTHERWISE SPECIFIED, AND ENTITLE YOU ONLY TO THE SPECIFIC ITEM(S) STATED ON THE CERTIFICATES. SUBSTITUTIONS ARE **NOT** ALLOWED. NO REFUNDS OR EXCHANGES WILL BE GIVEN ON ANY EXPIRED CERTIFICATES AND WE ARE NOT ABLE TO EXTEND ANY EXPIRATION DATE. IF A CERTIFICATE DOES NOT WORK, AND IT HAS NOT EXPIRED, WE WILL EXCHANGE IT FOR ANOTHER CERTIFICATE IN THE AMOUNT FOR WHICH YOU PAID FOR IT.

WHEN USING A CERTIFICATE AT A RESTAURANT/BUSINESS WHERE TIPPING IS APPROPRIATE, PLEASE MAKE SURE THAT YOU LEAVE A TIP! THE STANDARD IS 15% OF THE TOTAL BILL, BEFORE THE DIAL-A-DEAL DEDUCTION. YOU MUST PAY ALL APPLICABLE SALES TAX. **NO CHANGE WILL BE GIVEN IF YOU FAIL TO USE THE ENTIRE AMOUNT OF THE CERTIFICATE.** REMEMBER TO PRESENT YOUR D-A-D CERTIFICATE WHEN ORDERING, AND **USE ONLY ONE CERTIFICATE PER TABLE** AT A TIME. D-A-D CERTIFICATES MAY NOT BE USED WITH ANY OTHER COUPONS OR DISCOUNTS.

PLEASE PURCHASE ONLY ONE CERTIFICATE PER ADVERTISER, PER SHOPPER, PER HOUSEHOLD. OUR HOSTS WILL STATE IF YOU MAY PURCHASE MULTIPLES OF A CERTAIN ITEM.

OUR SALES STAFF WILL BE HAPPY TO ANSWER ANY QUESTIONS YOU HAVE ABOUT THE CERTIFICATES YOU PURCHASED BY CALLING THE BUSINESS OFFICE MONDAY-FRIDAY 9am -5pm @ **433-5944**. WE ASK THAT YOU REFRAIN FROM CALLING OUR DIAL-A-DEAL SHOW ON SATURDAY, BECAUSE OUR HOSTS WILL NOT BE ABLE TO ANSWER YOUR QUESTIONS AT THAT TIME. YOUR COOPERATION IS GREATLY APPRECIATED.....

**HAVE A GREAT TIME SHOPPING AND SAVING MONEY WITH SUPER DIAL-A-DEAL!!!!!!**